




We are currently building an ethnic relationship protocol to promote the construction of relationships of trust with a differential approach between the indigenous community and the Company.


 [Click here to learn about our Policies and Commitments.](#)

OUR APPROACH AND OUR MANAGEMENT

[GRI 3-3; PG G6; GM2]

Our Integrated Environmental Management Model determines the strategic approach of the critical processes of socio-environmental management, which aim to protect and strengthen our neighbors and nature.

Implementing the different processes and actions in the pillars of our model is our differential value in obtaining social license: building good neighborly relations, establishing high-impact partnerships and developing our activities within the framework of Human Rights due diligence.

 [Click here for more information about the Integrated Environment Management Model.](#)

Identification and management of risks and impacts

[GRI 3-3; GRI 413-1; PG G7; GM3; DJSI 3.6.2; EM-EP-201a.3/b.1; SOC-9/10/13]

We carry out a thorough analysis before the start of each project to define a work plan ensuring viability based on the definition of prevention measures, allowing us to ensure legal compliance and the implementation of best practice. Right at the start we carry out field trips together with communities and their representative institutions, to characterize communities and identify the area of influence.

We have a tool to analyze social environment risks that we use to identify and quantitatively weigh situations based on their potential impact both for nature and neighbors, as well as for the development of our activities.

This exercise allows us to:

- Identify communities that could potentially be affected
- Develop stakeholder maps to manage plans based on relevant identified issues
- Assess the probability of occurrence and its impact on the project
- Determine risk criticality and its impact on different variables:
 - » Environment
 - » Social environment
 - » Human Rights
- Define specific action plans to minimize potential impacts

As part of our process to identify and manage risks and impacts, we conduct Human Rights risk analyses in our operations. The result of these exercises are specific actions to make risks less probable and mitigate their impact.

 [Click here for more information about our Human Rights risk management.](#)

Early Management Plan

[GRI 413-1; DJSI 3.6.2; SOC-9/10/11/12/13; EM-EP-210b.1; EM-EP-210b.2; PAG G7; GM3]

We base our operational viability on early management of the actual or potential impacts of our activities on nature and neighbors. Based on an exercise in which different areas of the Company participate, we define the risks associated with the execution of operational projects and plans for their early management.

The focus of these plans is based on informed dialogues with stakeholders, from which we generate formal and informal communication channels to share messages and information in both directions.

Early management of social impacts related to community rights and interests is implemented in 100% of our operations through processes focused on due diligence, respect for Human Rights, and obtaining or maintaining social license.

We also identify and manage risks and impacts through:

- Incorporating analysis of social impacts in EIAs
- Continuous relations with our stakeholders to understand their concerns, expectations and interests regarding our activity
- Monitoring the social environment and identifying early warnings
- Receiving grievances and requests in our areas of operations
- Double materiality

Social dialogue and citizen participation

[GRI 3-3; GRI 413-1; DJSI 3.6.1/2]

As we firmly believe that permanent, open and transparent dialogue allows us to identify opportunities for convergence and generation of shared long-term value, we promote the participation of our stakeholders in all matters that directly involve them.

During citizen participation processes we:

- Build baselines on ethnic groups' socio-cultural knowledge
- Implement impact assessment processes in participation with ethnic groups and communities
- Establish management measures all groups and communities

[GRI 413-1; DJSI 3.6.2] To ensure effective participation of our stakeholders, we:

- Identify the communities that we could potentially impact